Schoolpass Frequently Asked Questions

***What is the school code for Holy Family Catholic School?***

The school code is 4455.

***How do I select the afterschool activity that my child will be attending?***

The current afterschool activities are visible in the app for families to select. Families can select the activity and designate the dates for the student to attend the activity. A video with step-by-step directions can be found here: [**Making Activity Changes in the App**](https://player.vimeo.com/video/563261431)

***My child is going home with a friend. How do I change the app?***

Families can select the carpool and designate the carpool that the student will attend. A video with step-by-step directions can be found here: [**Making Carpool Changes in the App**](https://player.vimeo.com/video/563259380)

***How do I add an additional driver to pick up my child(ren) this year?***

If families would like to add an additional driver to the app, the parent who is listed as “Parent 1” has the ability to add a driver for pick-up. Parent 1 should be the same as the primary parent listed in FACTS.

***How do I update my information in the app?***

Families can log into the Schoolpass app and click on the profile icon. A video with step-by-step directions can be found here: [Updating Your Profile in the App](https://player.vimeo.com/video/563264147)

***My child has a change in attendance, how do I share the information in Schoolpass?***

Families can notify the school for whether a child will be arriving late, leaving early, or absent. To make these changes, families can click on the “plus” sign on the app and select the option to schedule early pickup, late arrival, or indicate that the student will be absent.

* [**Making Early Pickup Changes in the App**](https://player.vimeo.com/video/563259864)
* [**Making Late Arrival Changes in the App**](https://player.vimeo.com/video/563260196)
* [**Making Absence Changes in the App**](https://player.vimeo.com/video/563261126)